



Field Forms

Privacy Policy

Introduction

Jazz is committed to protect the privacy of your personal data collected on the web and on various mobile operating systems. This statement summarizes the policies regarding the collection, use, and transfer of your personal data, and the security measures Jazz employs to protect such data.

When we say "Jazz," "our," "we," or "us," we're talking about Pakistan Mobile Communications Limited (PMCL). This Privacy Policy ("Privacy Policy") applies to our apps (specifically including Field Forms™), services, features, software, mobile operating systems and website (together, "Service") unless specified otherwise.

Consent

Please read this privacy policy carefully. By accessing and using our Service, you acknowledge that you have read and understood this Privacy Policy, and agree to be legally bound by it. If you do not agree with the terms of this Privacy Policy, please refrain from using our Service.

The Information We Collect

We collect different types of information through the Service, including: information that you provide us directly; information about you that we automatically collect from log data and aggregated user data; information that you give us about your friends. We may use this information in different ways. We will not sell, share, or rent this information to others in ways different from what is disclosed in this Privacy Policy. Jazz, its partners and affiliates are the sole owner of information collected on the web.

Jazz reserves its right to share your personal information with its licensees and affiliates.

A. Information that you provide us directly

What is it?

Information you give us when you authenticate an account with the Service;

Information that you post on your Field Forms user profile (This might include profile pictures, bio data, and other information);

All other content that you share on any part of the Service (this might include information, Chat messages);

Information you give us during any communications you have with us (information you might send us i.e. Logs) and;

Interactions that you have with other users or content on the Service.

When you give us contact information of your friends from your mobile devices to connect your contacts and address book information with your Field Forms account.

How do we use it?

To enable you to access and use the Service;

To list your profile in the Field Forms directory of users; Please note the information you list about yourself in your profile will be viewable to other Field Forms users;

To enforce our Terms of Service;

To customize your experience, to test and introduce new features and products, and to improve and monitor the effectiveness of our Service;

For any other purposes that we specifically communicate to you when we collect that information;

To communicate with you regarding your use of the Service, and to advise you of changes to the Service;

To find and connect you with your friends and contacts who are Field Forms users.

To use your email address or other contact information to send you updates or any other information related to the Service.

Other things you should know:

We may remove, at our sole discretion, any information that you provide when you register for or use the Service (such as usernames, profile pictures, names, etc.), if we believe it is inappropriate.

B. Information that we collect automatically

What is it?

We automatically collect some of the information about your mobile device, tablet, and other devices when you use our Service. Among other things, we collect session data, and mobile device identifiers such as your device's IMEI.

We may also collect and/or aggregate information about your location, mobile information (including device name, OS version etc.) and network information (including response time, access point speed and download speed etc.) on demand or when required to check for any issues reported.

How do we use it?

We may analyze, evaluate, and/or aggregate this information to help us understand your issue and the issues of our other users, to analyze trends, to optimize your user experience and to improve the Service.

Information Security and Integrity

To prevent unauthorized access, maintain accuracy of data and ensure proper use of information, Jazz has put in place appropriate physical, electronic and managerial security procedures to safeguard all information collected online.

We will not process your personal information in a way that is incompatible with what is outlined in the Privacy Policy, and will use our best efforts to ensure that data is accurate, complete, current and reliable for its intended use. We also will use our best efforts to protect your information from loss, misuse, unauthorized access, disclosure, alteration and destruction.

Children's Privacy

Jazz does not knowingly collect or solicit any information from anyone under the age of 13 or knowingly allow such persons to register for the Service. The Service and its content are not directed at children under the age of 13. In the event that we learn that we have collected personal information from a child under age 13 without parental consent, we will delete that information as quickly as possible.

Data Retention

Jazz only retains the data collected pursuant to this Privacy Policy for the period of time necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law. After such time, Jazz deletes all such data within a time frame that is reasonable for our operating requirements. When necessary, Jazz may retain data to the extent needed to resolve disputes, enforce Jazz user agreements, and comply with technical and legal requirements and constraints related to the security, integrity and operation of the Service.

Changes to the Privacy Policy

Jazz reserves the right to modify or amend the Privacy Policy at any time and for any reason. Please check back to this Privacy Policy from time to time to stay informed.

Nothing contained in this Privacy Policy is intended to create a contract or agreement between Jazz and any user visiting the site or providing identifying information in any form. If you have any questions about your personal information contact us.

Contact

If you feel that this company is not abiding by its posted Privacy Policy, you should contact cutomercare@jazz.com.pk.